



TRUE UNITY
Growth Unlimited

To,

Date: 31st Jan, 2025

The Commissioner
Department of Food Supplies & Consumer Affairs,
Govt. Of NCT of Delhi,
K-Block, Vikas Bhawan,
New Delhi -110002

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.

Respected Sir,

With reference to above, we are annexing herewith the following documents for your kind perusal, approval, and record:

S.NO	PARTICULARS	PAGES
1	Quick Reference Sheet for complete details of the Direct Selling Entity	1
2	Copy of Company KYC Documents:	
2(a)	Certificate of Incorporation	2
2(b)	Memorandum of Association	3 - 6
2(c)	Articles of Association	7 - 16
2(d)	MCA Master Sheet	17 - 18
2(e)	PAN Card	19
2(f)	TAN Registration	20
2(g)	GSTIN Certificate	21 - 23
2(h)	Trade Mark Agreement	24 - 30
3	Copy of FSSAI License	31 - 35
4	Copy of application submitted to NCH	36
5	List of Directors along with copies of their KYC documents.	37 - 41
6	Board Resolution.	42
7	Self-Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021	43
8	Self-Declaration of compliance to E-Commerce Rules, 2020.	44
9	Product List	45
10	Self-Declaration of Non-Conviction, Non-Bankruptcy and of Sound Mind	46 - 48
11	Direct Selling Contract and its annexures forming its part:	
11 (a)	Specimens of Contract Agreement with a Direct seller	49 - 58
11 (b)	Copy of ID Card	59
11 (c)	Cooling off policy for a Direct seller	60
11 (d)	Mechanism of Grievance Redressal	61
11 (e)	Compensation Plan	62 - 68

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For M/s True Unity Retail Private Limited

Mr. Manoj Rudabhai Rathod
(Nodal Officer)



Encls: 7/068 Pages in all

TRUE UNITY RETAIL PRIVATE LIMITED

CIN NO - U52590MH2023PTC396542

**Office No - 207, Samruddhi Commercial Complex, Chincholi Bunder Road, Ram Nagar,
Opposite Serenity Heights, Malad West Mumbai - 400064**

Website : - <https://trueunityretail.com>

Email id - admin@trueunityretail.com

+91 83790 39999

19/02/2025
Food Supply Officer (R&I)
Food Supplies & Consumer Affairs
Govt. of NCT of Delhi
K-Block, Vikas Bhawan, New Delhi



To,

Date: 31st Jan, 2025

The Commissioner
Food Civil Supplies & Consumer Affairs Department,
Government of Karnataka,
Bengaluru.

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.

Respected Sir,

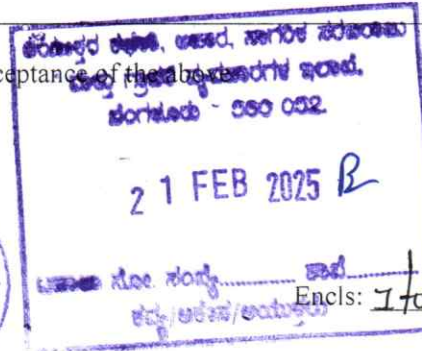
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Mr. Manoj-Rudabhai Rathod
(Nodal Officer)



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Website : - <https://trueunityretail.com>

Email id - admin@trueunityretail.com

+91 83790 39999

Date: 14th February, 2025

To,

Deputy Secretary,
Food and Civil Supplies,
Department of Consumer Affairs,
Govt. of Rajasthan

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.

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Website : - <https://trueunityretail.com>

Email id - admin@trueunityretail.com

+91 83790 39999

Date: 14th February, 2025

To,

The Secretary
Food and Consumer Protection Department,
Government of Bihar,
Patna, Bihar.

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.

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Mr. Manoj Rudabhai Rathod
(Nodal Officer)

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Website : - <https://trueunityretail.com>
Email id - admin@trueunityretail.com

+91 83790 39999

To,

The Under Secretary
Food Civil Supplies and Consumer Protection Department,
Gandhinagar,
Government of Gujarat.

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Mr. Manoj Rudabhai Rathod
(Nodal Officer)



13
25/2/25
Inspector Clerk
Food, Civil Supplies and
Consumer Affairs Department
Valsya, Gandhinagar.

Encls: 7 to 68 Pages in all

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Date: 31st Jan, 2025

To,

The Director,
Department of Food Civil Supplies and Consumer Protection,
Government of Madhya Pradesh,
1st Floor, Vindhyachal Bhawan,
Bhopal, Madhya Pradesh – 462023

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10/3/25
10/3/25



I-23/1/2025-W&M Section

GOVERNMENT OF INDIA / भारत सरकार
MINISTRY OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
उपभोक्ता मामले, खाद्य और सार्वजनिक वितरण मंत्रालय
DEPARTMENT OF CONSUMER AFFAIRS / उपभोक्ता मामले विभाग
WEIGHTS AND MEASURES UNIT / बाट तथा माप एकक

Krishi Bhawan, New delhi / कृषि भवन, नई दिल्ली- 01
Dated / दिनांक: 27/02/2025

CERTIFICATE OF REGISTRATION / पंजीकरण प्रमाणपत्र

[Registration under Rule 27 of the Legal Metrology (Packaged Commodities), Rules 2011]

[लीगल मेट्रोलोजी (पैकेज्ड कर्गोडिटीज़), नियम 27 के नियम 27 के तहत पंजीकरण]

Certified that M/s TRUE UNITY RETAIL PRIVATE LIMITED, Gala No-207, Samruddhi Commercial Complex, Plot No. D, Chincholi Bunder Rd, Opp Serenity Height Ivor, Maharashtra, 400064 has been registered in this office with registration no. GOI/MH/2025/1286 as Manufacturer & Packers and it's packing units as given below

Address of the Establishment	Commodities packed
1. Gala No. 207, Samruddhi Commercial Complex, Plot No. D, Chincholi Bunder Rd, Opp Serenity Height Ivory Property, Malad, Mumbai, Malad West, MAHARASHTRA, MUMBAI SUBURBAN, Mumbai - 400064	Health & Wellness Products

(Handwritten signature)

(Ashutosh Agarwal / आशुतोष अग्रवाल)
Director (Legal Metrology) / निदेशक (विधिक माप विज्ञान)
Phone/दूरभाष 011-23389489
Email: dirwm-ca@nic.in

Copy to: The Controller of Legal Metrology, Govt. of Maharashtra for kind information.

Note:

- The firm is requested to note that the registration in this office does not necessarily constitute acceptance or recognition by the Government of any of the facts stated in their application. Further the registration will not imply any commitment whether on the part of Government to provide foreign exchange or any other assistance
- In case it is desired to suspend the activities, the registration certificate may be returned to this office for cancellation
- In case of any addition/deletion of your units please apply for revised certificate. The units should be informed about the firm's registration number which may be required by the enforcement officials at the time of their inspection or at the time of net content checking of samples of their product
- For import of weighing & measuring instrument, the requirements of section 19, 22, 23 and 24 of the Legal Metrology Act, 2009 need to be complied, before import/ sale/ putting into use of the weighing & measuring instrument.

This Certificate can be verified at <https://certificatechain.nic.in>
(https://certificatechain.nic.in/Verification/Verify_ByDetailsID?MId=1)

आशुतोष अग्रवाल / ASHUTOSH AGARWAL
निदेशक, विधिक माप विज्ञान / Director, Legal Metrology
उपभोक्ता मामले, खाद्य एवं सार्वजनिक वितरण मंत्रालय
Ministry of Consumer Affairs, Food & PD
उपभोक्ता मामले विभाग / D/o Consumer Affairs
भारत सरकार / Government of India
कृषि भवन, नई दिल्ली / Krishi Bhawan, New Delhi